

To: Guardian/Parents

From: GHG Providers and Management

Frequently Asked Questions;

My child is feeling ill what should I do next? In accordance with the recommendations set forth by the CDC, IDPH, and the Mercer County Health Dept. Schools are requiring students obtain a Covid test and a negative result before returning to the classroom setting or students to self-quarantine for 10 days.

What type of Covid-19 test are being administered? GHG Aledo uses a Covid-19 nasal swab, which is a nasal tip collection kit vs nasolpharyngeal. These tests are much less evasive and children do not appear to endure any physical discomfort during the collection process.

What information or instructions will I receive from the clinic once my child has been tested? GHG Aledo has a dedicated nurse who will give the parents a small folder of information and will contact the parents immediately once the results have been returned. In the event the results return on a weekend or holiday, a representative from the hospital Administration team will contact you with the results.

If my child has a chronic diagnosable condition do, they have to have a COVID test to return to school. In most cases, it is recommended that the patient have the covid test, as the symptoms for Covid tend to mirror so many other very common conditions however, in some instances a note would be appropriate and permissible.

Where can we receive a Covid test? GHG Aledo offers same day appointments for all calls before 2pm for students needing tested. Any calls after 2pm may be scheduled the same day otherwise they will be offered a same day appointment for the following business day. You can also go to your healthcare provider, pediatrician and they are also offering free testing at the Tax Slayer Center for a limited time. Please call the Rock Island Health Dept for more information related to hours of operation at the Tax Slayer Center.

How long does it take for the results to come back? Tests performed at GHG Aledo are currently taking 24 hours or less. Any tests performed at other locations would be site specific so please contact that office directly for more information.

What happens once my result comes back? In the case of GHG Aledo, they will contact the parent with the results and next steps. For negative results, the patient will be provided a verbal confirmation of their results and with parental approval then the office can fax that information to the school of their choice. In the case of a positive test, the parents will once again be notified with the results and further specific instructions will be given related to quarantining by a GHG Aledo nurse. Other offices operate differently and once the test is administered, they will give you further instructions.

Genesis Health Group Aledo

(309) 582-9450 Office

Monday through Friday 8am-5pm