

Families,

I want to thank you for your tremendous patience as we've navigated this situation with our partners at WorldStrides. I've just spoken with my contact there, and I hope you'll be pleased with how they've cleared a path forward here that will better suit our families!

I'm excited to travel with those of you who can join us on our new travel dates of June 7 – 13, 2021. You have worked so hard and I know we are all missing out on so much right now, and this trip is going to be a great reward after getting through this difficult period.

For the few students who are unable to join on the new travel dates, WorldStrides will honor the Full Refund Program, as we've already discussed. Here's the change. For those who did not purchase FRP, you will also get a similar cash refund (including deposit), with an adjustment of \$189 for just a small portion of WorldStrides' unrecoverable costs. Fees incurred are non-refundable.

If you have already indicated your intention to cancel to WorldStrides in writing, **no action is required on your part to begin the refund process.** Please note your exact refund amount may vary depending on what you've paid in toward your trip cost at this time. You can log-in to your account on MyTrip to view what you paid toward your trip. If you need additional clarification, you can reach out directly to WorldStrides' Customer Support at **800-468-5899**.

Due to the high volume of refunds being processed, WorldStrides has asked for your understanding on timing. Families can expect to receive refunds in 6 – 8 weeks from your scheduled departure date.

The team at WorldStrides asked me to share their appreciation for your patience and understanding in these unprecedented times. We hope this change allows the organization to earn your trust going forward, as we continue to navigate this difficult time in our history together.

Jeremy Finch, Program Leader